

## AGREEMENT AND POLICIES

Please print out, complete and fax this order form to the appropriate Thread location:  
Los Angeles 310.360.5909  
(Close this window in order to return to the previous page.)

### ABOUT THREAD

**Appointments:** THREAD is by appointment only. While we are happy to assist you in any way, we recommend that brides accompany their bridesmaids for their appointments. Limiting the number of visits will better enable us to clarify everyone's concerns and need and also reduces the chance for confusion.

### ABOUT ORDERING

**Swatches:** You may receive three swatches free just email or fax us your request color and fabric along with your address. Additional swatches are \$5.00.

**Rush Orders:** If your wedding requires less than 14 weeks for delivery, depending on our production schedule, we can accommodate rush orders for a fee.

**Contract:** To ensure that both THREAD and the bride are aware of the same information regarding an order, this contract must be signed and returned to us before we begin production.

**Delivery:** Once we have a completed contract we reserve 14 weeks for production and delivery. A shipping charge of \$15.00 is added for dresses mailed within the United States. All dresses will be UPS Ground with an additional charge for next-day air.

**Payment:** Full payment from all bridesmaids must be received before the dresses are put into production. We accept all major credit cards and personal checks. Please include name of wedding on the check.

**Tax:** 8.375% sales tax is required for dresses shipped to New York, 8.25% sales tax is required for dresses shipped to California.

**Return Policy:** All sales are final. No returns or exchanges.

### ABOUT ORDERING

All bridesmaid forms must be signed before processing any order.

**Sizes:** THREAD dresses are by size only. Given each bridesmaid's measurements, we work with each individual to decide upon which size would work best with our sizing charts. To ensure the most accurate sizing, we highly recommend having your measurements taken professionally, either in our showroom or at a dry cleaner or tailor. If this is not possible, we also include with the sizing chart a diagram of how to take your measurements. This is the most important step to ensure the best fit, so please go over it carefully. For pregnant bridesmaids, we cannot guarantee dresses to perfectly accommodate changes in size, but we will work with the bridesmaid to the best of our ability to choose a style that will work within these limitations.

**Fabrics / Colors:** THREAD has put together a suggested palette of colors that the bride is invited to choose from. Our fabrics are purchased specifically for each wedding. Occasionally the color of the fabric may vary slightly from our showroom samples, due to different dye lots. However, we always maintain the highest standards of quality.

**Alterations:** THREAD has designed specific patterns for all of our dresses. If you would like to make alterations to any of the styles, they can only be adjusted after you receive the dress. If needed you may take your dress to a seamstress for further customizing.

Please print and  
sign your name \_\_\_\_\_

DATE \_\_\_\_\_